Warning about door-to-door sales

Stay informed.

Do not share your meter number, meter readings, contract details or customer information at the door. Even a photo of your annual bill contains sensitive information that should not fall into the wrong hands.

Translate postcard
Deutsch, العربية, Русский, Türkçe

If someone rings your doorbell: stay calm.

STADTWERKE LEHRTE

Do not share any information

Do not disclose your meter number, meter readings, customer information or contract details, and do not let anyone photograph your bill.

Do not sign anything

Especially if you feel pressured to act quickly — this also applies to signing on a tablet or smartphone.

If in doubt, close the door

Ask for the person's name, company and reason for visiting, then take your time to check the information. We are happy to help.

Has this already happened to you? Please contact us.

Together, we will check whether you have entered into a contract, what that contract involves and what steps you can take next.

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